

# Bangalore Metropolitan Transport Corporation

## ಬೆಂಗಳೂರು ಮಹಾನಗರ ಸಾರಿಗೆ ಸಂಸ್ಥೆ Bangalore Metropolitan Transport Corporation ವಿಕಲಚೇತನರಿಗೆ ಬಸ್ ಪಾಸ್ ನೀಡುವಿಕೆ Renewal of Bus Passes to Physically Challenged

### Step 1: Enter the login details

Apply for Service

Mobile No

OTP/Password

Get OTP

4bF7d5

Type here

Forgot Password | New user? Register here

Submit

Check Your Application Status

Select Department

Select Service

Enter your Application ID

Check Status Now

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### Step 2 : Citizen Login will be displayed

Menu

- Apply for services
- View Status of Application
- Messages & Alerts

ABOUT SERVICE PLUS

### Welcome to Service Plus

ServicePlus is a generic application to provide an electronic delivery for all the services provided by The Government to the citizen. The Government of India, State Governments and Local Governments are providing various services to benefit the citizens at Centre, State or Local level primarily Government to Citizen (G2C) and Government to Business (G2B). The services provided are either demand driven or mandated by the legislation. The services provided by Government can be categorized as:

1. Regulatory Services: Regulatory services are services like trade licence, permit for construction of a building etc that can be denied by the Government.
2. Statutory Services: Statutory services are services like issuance of Birth/Death certificate which cannot be refused by Government.
3. Developmental Services: Developmental Services are services or schemes provided by Government for the benefit of citizens like NREGS, IAY, Old age Pension etc.

The following are the salient features of the software -

1. Service(s) will be created online
2. Citizens will be submitting applications online
3. Service units will be able to receive application online
4. Service units will be able to verify documents and application fee online
5. Service units will be able to escalate application to some other person, in the case of absence of dealing authority, online
6. Citizens will be monitoring Application status online
7. Private Service Access Providers will be participating in the application receipt/submission and service delivery process online message.ekyc.add.mapping=Please add atleast one mapping

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Step 3 : Search the required service and click to open

The screenshot shows the Seva Sindhu application portal. The header includes the logo of the Government of Karnataka and the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu'. Below the header, there is a menu on the left with options like 'Apply for services', 'View all available services', 'View Status of Application', and 'Messages & Alerts'. The main content area displays a table of services available for Karnataka. The table has columns for SL.No., Service Name, Department Name, and State. The services listed include Accident Relief Fund-KSRTC, Accident Relief Fund - NEKRTC, Accident Relief Fund-NWKRTC, Acid Victim Pension, Admission for Morarji Desai Residential school - Minority Welfare Department, Admission for Pre and Post matric hostels - Minority Welfare Department, Agricultural Family Member Certificate, Amendment of Bye Laws of Souharda co-operative society, and Amendment of License to Manufacture Insecticides.

SL.No.	Service Name	Department Name	State
1	Accident Relief Fund-KSRTC	Karnataka State Road Transport Corporation	KARNATAKA
2	Accident Relief Fund - NEKRTC	NEKRTC	KARNATAKA
3	Accident Relief Fund-NWKRTC	NWKRTC	KARNATAKA
4	Acid Victim Pension	Directorate of Social Security and Pensions	KARNATAKA
5	Admission for Morarji Desai Residential school - Minority Welfare Department	Minority Welfare Department	KARNATAKA
6	Admission for Pre and Post matric hostels - Minority Welfare Department	Minority Welfare Department	KARNATAKA
7	Agricultural Family Member Certificate / ವ್ಯವಸಾಯಕಾರರ ಕುಟುಂಬದ ವ್ಯಕ್ತಿಗಳಿಗೆ ಪ್ರಮಾಣ ಪತ್ರ	Revenue Department	KARNATAKA
8	Amendment of Bye Laws of Souharda co-operative society	Registrar of Cooperative Societies	KARNATAKA
9	Amendment of License to Manufacture Insecticides	Agriculture Department	KARNATAKA
10	Amendment of Manufacture License for Minor Microscale Medium Enterprises	Agriculture Department	KARNATAKA

Step 4 : Fill the Applicant Details & Photocopies details

The screenshot shows the application form for 'ಬೆಂಗಳೂರು ಮಹಾನಗರ ಸಾರಿಗೆ ನಿಗಮ Bangalore Metropolitan Transport Corporation' for 'ದೈಹಿಕವಾಗಿ ಸವಾಲಿನವರಿಗೆ ಬಸ್ ಪಾಸ್ ನವೀಕರಣಕ್ಕಾಗಿ ಅರ್ಜಿ Application for Renewal of Bus Passes to Physically Challenged'. The form is titled 'ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail' and contains the following fields:

- ಅರ್ಜಿದಾರರ ಹೆಸರು/Applicant Name: Inukurthi Kalyan Teja
- ಹುಟ್ಟಿದ ದಿನ / Date of Birth: 22/11/1978
- ವಯಸ್ಸು / Age: 41
- ಲಿಂಗ / Gender:  ಪುರುಷ / Male,  ಮಹಿಳೆ / Female,  ಮಂಗಳಮುಖಿ / Transgender
- ಮೊಬೈಲ್ ನಂಬರ್ / Mobile Number: 8296691970
- ತಂದೆ ಹೆಸರು / Father's Name: qwerty
- ಹಳೆಯ ಪಾಸ್ ಸಂಖ್ಯೆ / Old Pass Number: 954786125
- ಅಧಾರ್ ಸಂಖ್ಯೆ / Aadhaar Number / Virtual Id: 355986294569
- ವರ್ಗ: ಸಾಮಾನ್ಯ/ಇತರೆ(ಓ.ಬಿ.ಸಿ)/ಎಸ್.ಸಿ/ಎಸ್.ಟಿ/Category:  General,  ST,  SC,  Others (OBC)
- ಅಂಗವಿಕಲತೆಯ ಸ್ವರೂಪ / Type of Disability: deff
- ಅಂಗವಿಕಲತೆಯ ಪ್ರಮಾಣ / Disability Percentage (40 and above): 82

Below the applicant details, there is a section for 'ವಿಳಾಸ / Address Details'.

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Step 5 : Click on I agree checkbox and fill the Captcha Code as given & Submit

The screenshot shows a web browser window with the URL [https://serviceonline.gov.in/configureka/renderApplicationForm.do?serviceId=11500001&UID=eb72dfe5-1552-4a8b-befa-3d9ae3a1e146&OWASP\\_CSRF](https://serviceonline.gov.in/configureka/renderApplicationForm.do?serviceId=11500001&UID=eb72dfe5-1552-4a8b-befa-3d9ae3a1e146&OWASP_CSRF). The page title is "ಸಂವಿಧಾನ ಪ್ರತಿಬಂಧಿತರ ಅರ್ಜಿ ಸೇವೆ / Certificate No obtained from Designated Medical Authority with seal and signature of District Welfare officer for disabled." Below the title, there is a dropdown menu for "ಬಸ್ ನಿಲ್ದಾಣವನ್ನು ಆಯ್ಕೆಮಾಡಿ / select the bus stand" with "Yashwanthpura TTMC" selected. A yellow banner contains the text "Declaration / ಘೋಷಣೆ" and a checked checkbox "I Agree". Below this, there is a paragraph in Kannada and English: "ಈ ಅರ್ಜಿಯಲ್ಲಿ ನಾನು ಒದಗಿಸಿರುವ ಎಲ್ಲಾ ವಿವರಗಳು ಸತ್ಯವಾಗಿರುತ್ತವೆ ಎಂದು ಘೋಷಿಸುತ್ತೇನೆ / I hereby declare that the particulars furnished in this form are true to the best of my knowledge." A section titled "Additional Details" has a field "Apply to the Office" which is empty. A "Word verification" section shows a captcha image with the text "jw62ka" and a circular arrow icon, with the instruction "Please enter the characters shown above" and an empty input field. At the bottom right, there are buttons for "Draft", "Submit", "Close", and "Reset".

Step 6: A fully filled form will be generated for user verification

The screenshot shows the same web browser window, but the URL is [https://serviceonline.gov.in/configureka/applyPageForm.do?OWASP\\_CSRFTOKEN=D1KR-H7K6-SDAI-SKQ8-N1NX-R537-Y6PD-RVST&UID=5cc06f](https://serviceonline.gov.in/configureka/applyPageForm.do?OWASP_CSRFTOKEN=D1KR-H7K6-SDAI-SKQ8-N1NX-R537-Y6PD-RVST&UID=5cc06f). The page title is "ಸೇವಾ ಸಿಂಧು Seva Sindhu". The header includes the Government of Karnataka logo, the text "ಸರ್ಕಾರದ ಸೇವೆ / Service conducted by KPSC", and the "Seva Sindhu" logo. A blue navigation menu is on the left with options: "Apply for services", "View all available services", "View Status of Application", and "Messages & Alerts". The main content area has a red message "message draftNote" and a section titled "ಅರ್ಜಿದಾರರ ವಿವರ / Applicant Detail" containing the following information:

ಅರ್ಜಿದಾರರ ಹೆಸರು/Applicant Name :	Inukurthi Kalyan Teja
ಹುಟ್ಟಿದ ದಿನ / Date of Birth :	10/11/1970
ವಯಸ್ಸು / Age :	49
ಲಿಂಗ/ Gender :	ಪುರುಷ/ Male
ಮೊಬೈಲ್ ನಂಬರ್/Mobile Number :	8296691970
ತಂದೆ ಹೆಸರು /Father's Name :	qwerty
ಹಳೆಯ ಪಾಸ್ ನಂಬರ್/Old Pass Number :	qw4527895
ಆಧಾರ್ ನಂಬರ್ /Aadhaar Number / Virtual Id :	355945689456
ವರ್ಗ: ಸಾಮಾನ್ಯ/ಸಾರ್ವಜನಿಕ/ವಿ.ವಿ.ಎಸ್/ವರ್ಗ/ವಿವರ/Category /Gen/OBC /SC/ST :	General
ಅಂಗವಿಕಲತೆಯ ವಿಧ/Type of Disability? :	polio
ಅಂಗವಿಕಲತೆಯ ಪ್ರಮಾಣ /Disability Percentage (40 and above) :	89

Below this is a section titled "ವಿಳಾಸ /Address Details" which is currently empty.

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## Step 7 : Attach the annexures and save them

The screenshot shows the 'Seva Sindhu' web application interface. The header includes the logo of the Government of Karnataka, the text 'ಸೇವಾ ಸಿಂಧು Seva Sindhu', and the application title 'Application for Departmental Examination conduct'. A user profile for 'Imkurthi Kalyan Teja' is visible. The main content area is titled 'ATTACH ENCLOSURE(S)' and contains a table for uploading documents. The table has three columns: 'Type of Enclosure', 'Enclosure Document', and 'File/Reference'. There are four rows of enclosures to be attached:

Type of Enclosure	Enclosure Document	File/Reference
Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Select	Browse... No file selected. Scan Fetch from Digilocker
Proof of Residential Address	Select	Browse... No file selected. Scan Fetch from Digilocker
Aadhaar Card	Select	Browse... No file selected. Scan Fetch from Digilocker
Passport size photo	Select	Browse... No file selected. Scan Fetch from Digilocker

At the bottom of the form, there are buttons for 'Save Annexure', 'Cancel', and 'Back'. The system tray at the bottom shows the date and time as '05-08-2020 16:30'.

## Step 8: Click on Make Payment and proceed

The screenshot shows the payment and declaration page of the application. It contains the following information:

- Fees to be paid/ವಾಪಸಿ ಸಲ್ಲಿಸಬೇಕಾದ ಶುಲ್ಕ :** 250
- Selected College :** Polytechnic Institutions Office(Polytechnic Institutions- INSTITUTE OF TEXTILE TECHNOLOGY - 101 )
- Details Of Photocopies/ಛಾಯಾ ಪ್ರತಿಯ ವಿವರಗಳು**

Subject code/ವಿಷಯ ಕೋಡ್	Marks scored/ಅಂಕಗಳ ಗಳಿಕೆ
01234	71
- Declaration/ಘೋಷಣೆ**

I hereby declare that all the above stated information is true and correct./ಈ ಅರ್ಜಿ ನಮೂನೆಯಲ್ಲಿ ವ್ಯಕ್ತಪಡಿಸಿರುವ ಎಲ್ಲಾ ಅಂಶಗಳು ಸತ್ಯವಾಗಿರುತ್ತವೆ ಎಂದು ಪ್ರಮಾಣೀಕರಿಸುತ್ತೇನೆ.

I Agree : Yes
- Additional Details**

Apply to the Office Polytechnic Institutions Office(Polytechnic Institutions- INSTITUTE OF TEXTILE TECHNOLOGY - 101 )

At the bottom, there are buttons for 'Edit', 'Make Payment', 'Cancel', 'Print', 'Export to PDF', and 'Click here to initiate new application'. The footer includes logos for the Ministry of Panchayati Raj, Digital India, data.gov.in, .gov.in, Deity, and PMINDIA. A disclaimer states: 'Site is technically designed, hosted and maintained by National Informatics Centre. Contents on this website is owned, updated and managed by the Ministry of Panchayati Raj. POWERED BY SERVICEPLUS'.

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Step 9: Click on Make Payment and proceed

The screenshot shows the Seva Sindhu portal interface. At the top, there are logos for the Government of Karnataka, Seva Sindhu, and the Bangalore Metropolitan Transport Corporation. A navigation menu on the left includes options like 'Manage Profile', 'Apply for services', 'View all available services', 'View Status of Application', and 'Messages & Alerts'. The main content area is titled 'APPLICATION FOR PHOTOCOPY OF ANSWER SCRIPTS' and displays the following payment details:

PAYMENT DETAILS	
Mode Of Payment	<input checked="" type="radio"/> Bill Desk Payment
Application Fee	250.0
Total Amount to be paid (in Rs.)	250.0

At the bottom right of the payment details section, there are three buttons: 'Make Payment' (green), 'Reset' (blue), and 'Cancel' (red).

Step 10 : Saved annexures will be displayed

The screenshot shows the Seva Sindhu portal interface for the 'Declaration / ಘೋಷಣೆ' step. The browser address bar shows the URL: [https://serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP\\_CSRFTOKEN=D1KR-H7K6-SDAI-SKQ8-N1NX-R537-Y6PD-RVST&applid=310](https://serviceonline.gov.in/configureka/editSaveAnnexure.do?OWASP_CSRFTOKEN=D1KR-H7K6-SDAI-SKQ8-N1NX-R537-Y6PD-RVST&applid=310). The main content area is titled 'Declaration / ಘೋಷಣೆ' and contains the following text:

ಈ ಅರ್ಜಿಯಲ್ಲಿ ನಾನು ಒದಗಿಸಿರುವ ಎಲ್ಲಾ ವಿವರಗಳು ಸತ್ಯವಾಗಿರುತ್ತವೆ ಎಂದು ಘೋಷಿಸುತ್ತೇನೆ // I hereby declare that the particulars furnished in this form are true to the best of my knowledge.

I Agree :  Yes

**Annexure List**

- 1) Disability certificate and ID card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens. [Disability certificate and ID card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.](#)
- 2) Proof of Residential Address. [Proof of Residential Address](#)
- 3) Aadhaar Card. [Aadhaar card](#)
- 4) Passport size photo. [Passport Size Photo \(JPG/JPEG/PNG\)](#)

**Additional Details**

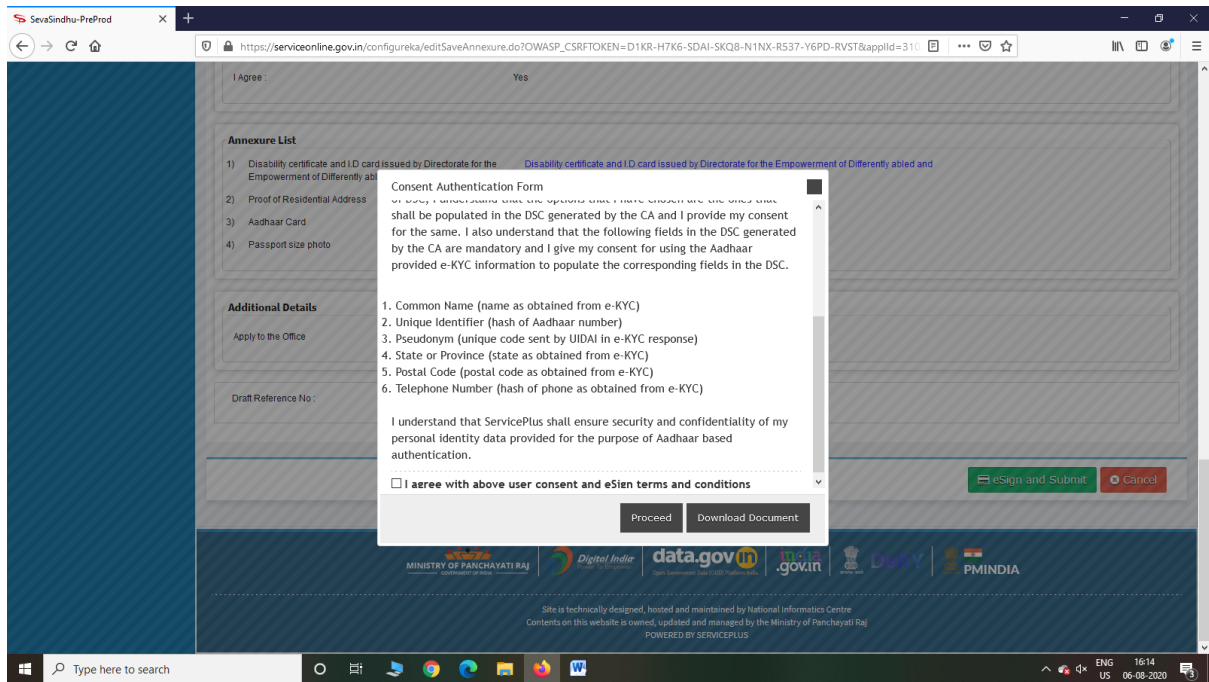
Apply to the Office:

Draft Reference No:

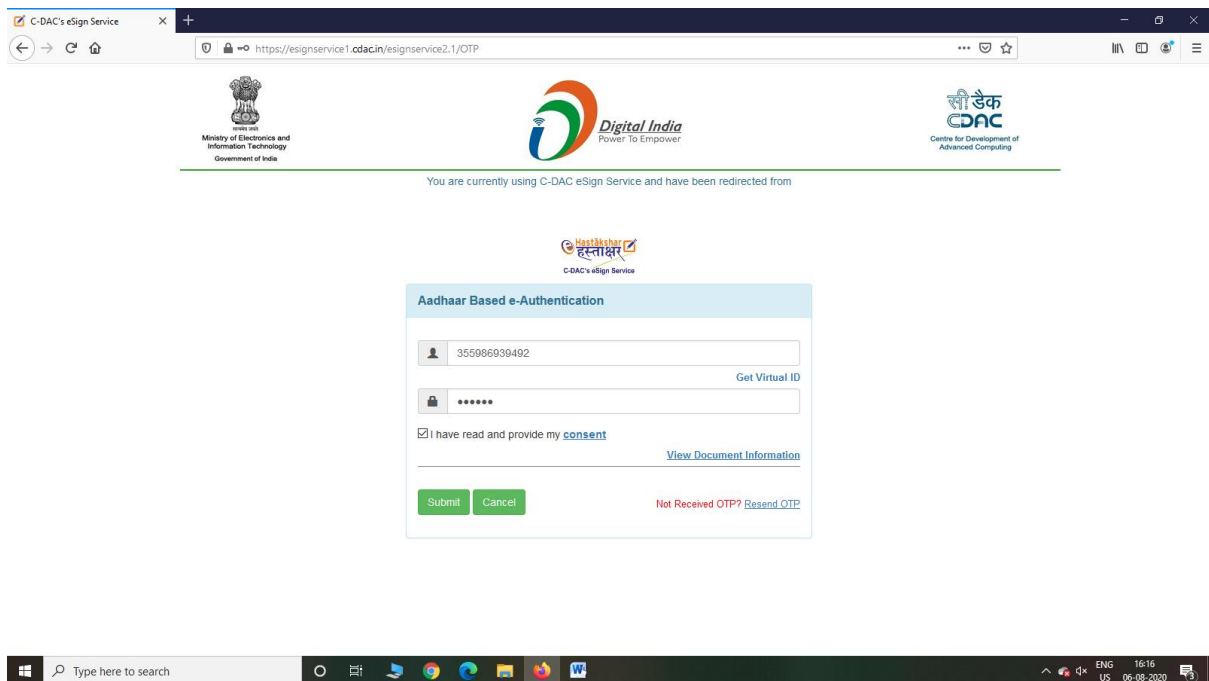
At the bottom right of the form, there are two buttons: 'eSign and Submit' (green) and 'Cancel' (red).

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Step 11 : Click on e-Sign and proceed



Step 12: eSign page will be displayed. Fill Aadhar number to get OTP and proceed to payment



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Step 13: After Payment is Successful, Sakala acknowledgement will be generated

**APPLICATION ACKNOWLEDGEMENT**

**ಕರ್ನಾಟಕ ಸರ್ಕಾರ**

**Sakala Acknowledgement/ಸಕಾಲ ಸ್ವೀಕೃತಿ**

Office Name /ಕಛೇರಿ ಹೆಸರು	Bangalore Metropolitan Transport Corporation / ಬೆಂಗಳೂರು ಮಹಾನಗರ ಸಾರಿಗೆ ನಿಗಮ										
Sakala No/ಸಕಾಲ ಸಂಖ್ಯೆ	IOBP01200000019										
Application Date /ಅರ್ಜಿಯ ದಿನಾಂಕ	06/08/2020										
Service Requested /ವಿನಂತಿಸಿದ ಸೇವೆ	Renewal of Bus Passes to Physically Challenged / ದೈಹಿಕವಾಗಿ ಸವಾಲಾಗಿರುವವರಿಗೆ ಬಸ್ ಪಾಸ್ ನವೀಕರಣ										
Applicant Name /ಅರ್ಜಿದಾರರ ಹೆಸರು	Inukurthi Kalyan Teja										
Applicant Address /ಅರ್ಜಿದಾರರ ವಿಳಾಸ	qwerty.asdfhj.asdfhj,India,KARNATAKA,BENGALURU RURAL,548976										
Mobile No /ಮೊಬೈಲ್ ಸಂಖ್ಯೆ	8296891970										
Documents Submitted /ಕಾಣಿಸಿದ ದಾಖಲೆಗಳನ್ನು ಸಲ್ಲಿಸಿದ ಮಾಹಿತಿ	<table><thead><tr><th>Type of document(s)</th><th>Document(s) Attached</th></tr></thead><tbody><tr><td>Passport size photo</td><td>Passport Size Photo (JPG/JPEG/PNG)</td></tr><tr><td>Aadhaar Card</td><td>Aadhaar card</td></tr><tr><td>Proof of Residential Address</td><td>Proof of Residential Address</td></tr><tr><td>Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.</td><td>Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.</td></tr></tbody></table>	Type of document(s)	Document(s) Attached	Passport size photo	Passport Size Photo (JPG/JPEG/PNG)	Aadhaar Card	Aadhaar card	Proof of Residential Address	Proof of Residential Address	Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.
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Proof of Residential Address	Proof of Residential Address										
Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.	Disability certificate and I.D card issued by Directorate for the Empowerment of Differently abled and Seniro Citizens.										
Payment Status /ಪಾವತಿ ಸ್ಥಿತಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Payment Mode /ಪಾವತಿ ವಿಧಾನ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction ID /ವ್ಯವಹಾರ ಐಡಿ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										
Transaction Date and Time /ವ್ಯವಹಾರ ದಿನಾಂಕ	Not Applicable/ಅನ್ವಯಿಸುವುದಿಲ್ಲ										